EIX Working Group
RIPE59 Lisbon

Make yourself attractive for peering

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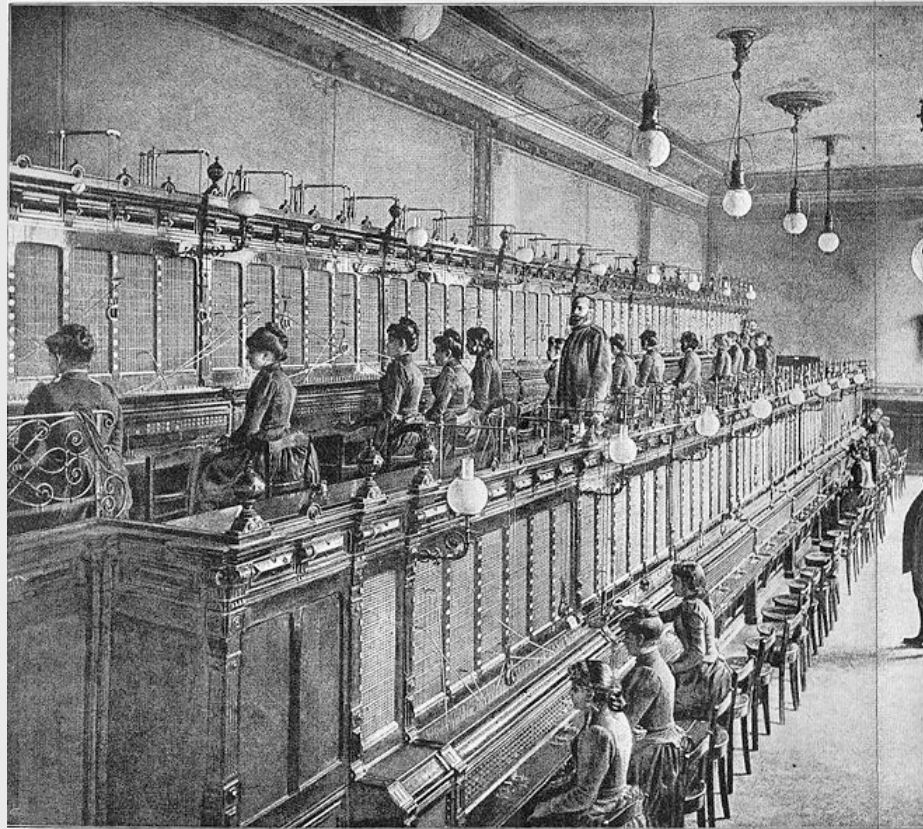
Making yourself attractive for peering

Goal:
- Increase your peering-success-rate

Three Basic Rules

- Be available!

- Know your network!

- Be professional!

Be reachable and available!

German Internet Exchange

Be reachable and available!

- Give your peers multiple ways to contact you
  - in case of problems with the peering itself
  - in case of a network attack
  - to announce maintenances

- Why not setup a special webpage for your peers?
  - Check http://www.lambdanet.de/index.php?p=200&l=1
  - ...in English!
  - Stating your peering policy and how to contact you
  - Another example: http://www.corp.att.com/peering/

German Internet Exchange

Your peers should be able to contact you 24/7

- by email
    - usualy peering@.... is used

- by phone
    - The phone number you give your peers must be worldwide reachable
    - Make sure the person who picks up the phone knows what peering is
    - No robots which require a customer number!
    - No voice menu in only your local language!

Publish your contact information

- You can use the RIPE whois-database:
    - You have an entry for your AS anyway
    - Keep it up to date and put in good contact information as well
    - For example a role object of your peering-team

- Use PeeringDB
    - THE place to publish peering information
    - Check http://www.peeringdb.com
    - Have a look!

RIPE Object Example

- whois –h whois.ripe.net AS5669

```
aut-num:         AS5669
as-name:         VIA-NET-WORKS-AS
[...]
remarks:         --------------------------------------------------
remarks:         Peering requests to: peering@psineteurope.com
remarks:         Network problems to: noc@vianetworks.com
remarks:         Corporate information : http://www.vianetworks.com/
remarks:         Network information : http://noc.vianw.net/
remarks:         --------------------------------------------------
[…]
```

- Good: all relevant information is there
- Bad: its hopelessly outdated
- Conclusion: Published contact information has to be kept up to date

DE-CIX

Publish your contact information (2)

- Make sure the Internet Exchanges where you peer have your contact information too

- Most exchanges publish an operational contact list of all its customers

- For example DE-CIX:
  - Customer list with AS numbers and links to RIPE in the public area
  - Detailed operational contact list including 24/7 NOC phone numbers in the "customers only" area
  - Customers can use an online form to update their entry.

Know your network
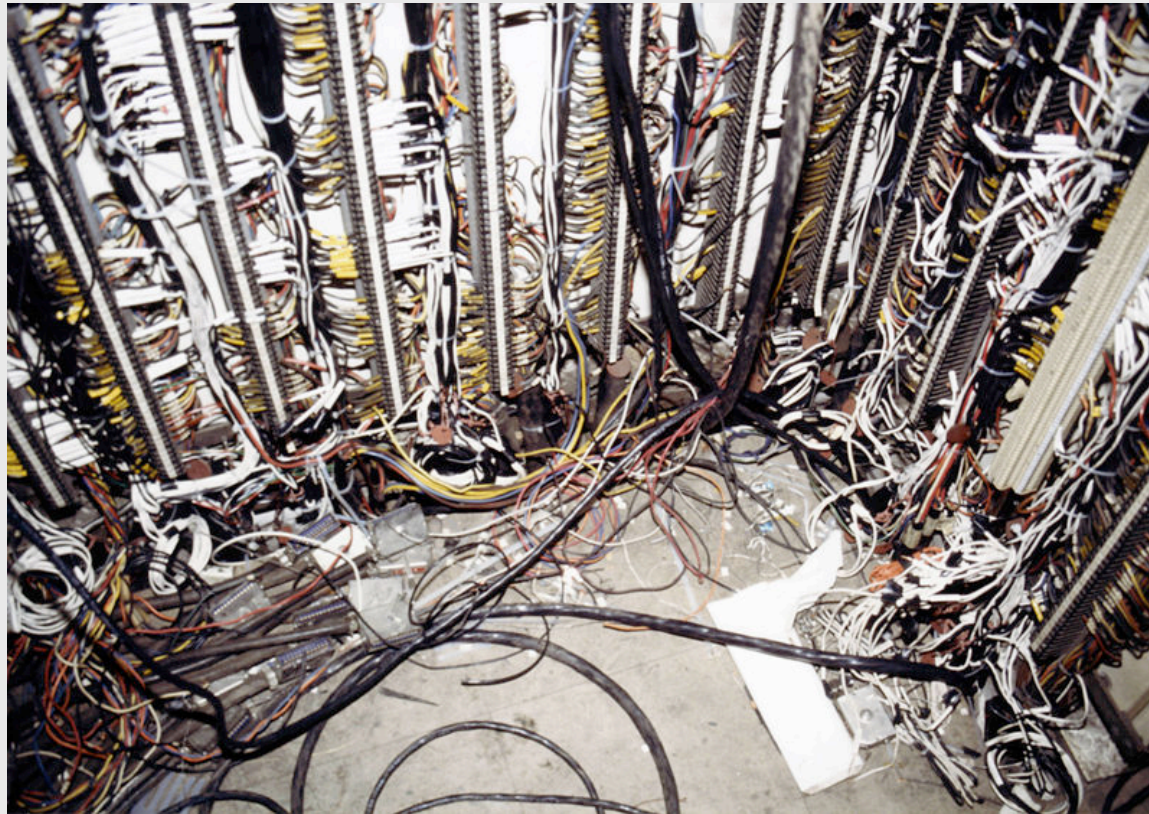
Know your network

- Would you peer with this network?


```
*>   .0.0.0/16                          0    0         i
*>   .0.13.0/24                         0    0         ?
*>   .0.16.0/21                         0    0         ?
*>   .0.24.0/24                         0    0         ?
*>   .0.30.0/24                         0    0         ?
*>   .0.33.0/24                         0    0         ?
*>   .0.35.0/24                         0    0         ?
*>   .0.72.0/21                         0    0         ?
*>   .0.156.0/24                        0    0         ?
*>   .0.168.0/21                        0    0         ?
*>   .0.196.0/24                        0    0         i
*>   .0.208.0/20                        0    0         i
*>   .0.212.0/22                        0    0         i
*>   .0.236.0/24                        0    0         i
*>   .0.248.0/24                        0    0         i
```

Know your network

- Make sure your BGP announcements are always "clean"
  - Aggregate!
  - Make sure your peers know how many prefixes to expect
  - Do not announce anything smaller than /24 into the global routing table

- Know who your "special" customers are
  - Internet cafés
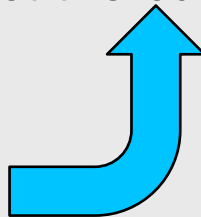 - "Marketing" agencies ("" intentional)
  - Gambling sites

Be professional
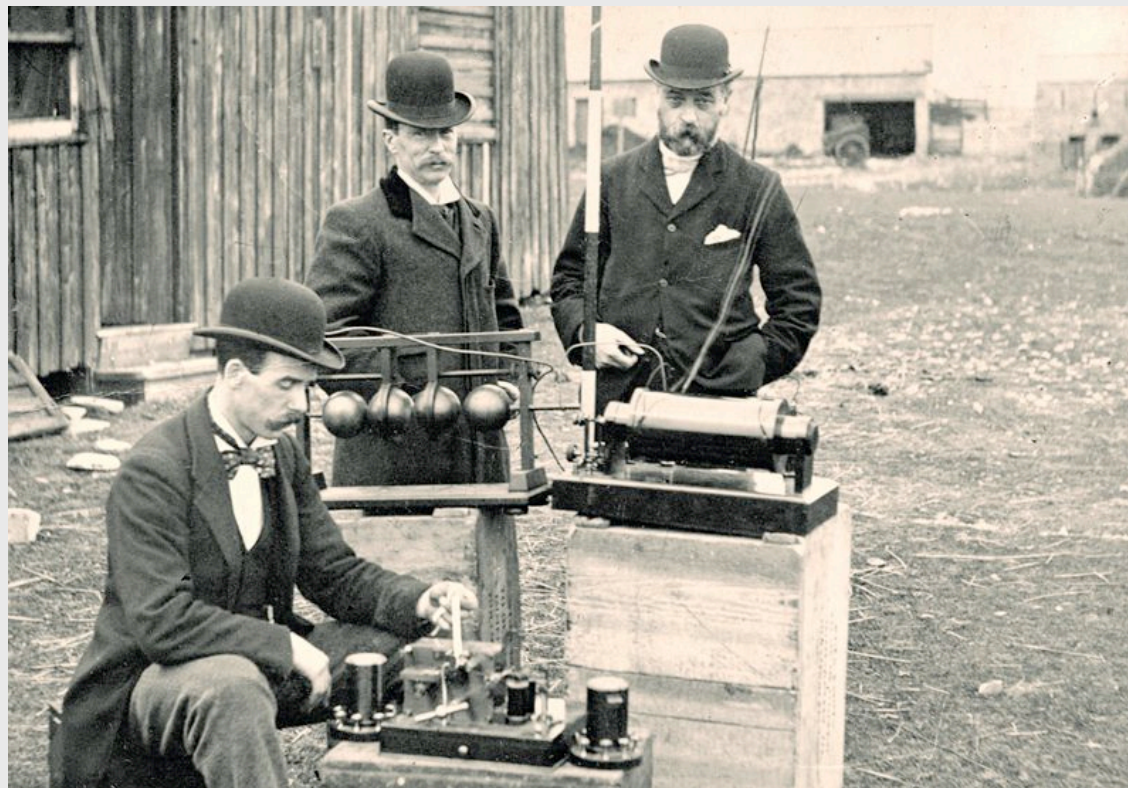
Be professional

- A peer contacts you because from one of your customers an attack against him originates. Make your choice:

  – "Go away. The customer pays me and you do not."

  – "I will contact the customer and make sure the attack stops"

  Correct choice

Be professional

- Document your peerings
  - in your AS-Object in the RIPE-Database

- Keep your peers up to date
  - Announce <u>relevant</u> maintenances
    - in English
    - in an email with an useful subject, **not** in an attachment
    - if you give a timeframe, include local time **and UTC**
    - Note which AS, ports, etc. are affected

  - Don't be too verbose or everything gets ignored

  - Do **<u>not</u>** announce every new prefix you are advertising – but **<u>do</u>** document your networks in the RIPE-Database

Be professional

- If you have an open peering policy, stop listening

- If you have a restricted peering policy:
    - Respond to **every** request for peering.
    - Have a business process on how to approve peerings
    - **Publish** the process and follow it. Every time.
    - If you deny someone peering, be polite, professional and explain which criteria they did not meet
    - If they improve to meet your criteria, give them peering.

Be professional – Peering Contracts

– Some companies require a written contract for peering...
usually those with a large legal department.

– For you legal guys listening or reading the slides:
I do not give any legal advise here!

– A peering contract is not a bad thing, but

  • It does not protect you from being depeered

  • It complicates setting up new peerings (in case you WANT new peerings)

  • I have never experienced that the legal folks approved any peering contract without changes.

– If someone asks you to sign their peering contract, why not...

  • ask them to sign yours (if you have one, this shifts the workload to **their** legal department)

  • ask them to setup the peering now, because your legal department is so slow responding (all legal departments are)

Thanks !

Questions??

EIX-WG Homepage:
   http://www.ripe.net/ripe/wg/eix/index.html

Mailinglist:
   http://www.ripe.net/mailman/listinfo/eix-wg