Atlas Anchors pilot start-up survey



1. Your name?		
		Response Count
		28
	answered question	28
	skipped question	0
2. Your email address?		
		Response Count
		28
	answered question	28
	skipped question	0
3. Additional contact people person from your company	e? (names and email addresses) (will there be more the taking part in this pilot?)	hen one
	Response Percent	Response Count
One more person	100.0%	12
Another person	41.7%	5
	answered question	12
	skipped question	16

4. Your RegID? (RIPE NCC r	nembership identifier = LIR name)	
		Response Count
		28
	answered question	28
	skipped question	0
5. Organisation name		
		Response Count
		26
	answered question	26
	skipped question	2
6. Your ASN?		
		Response Count
		28
	answered question	28
	skipped question	0
7. Location of Atlas Anchor Atlas Anchor in)	box? (please tell us which city or cities you want to p	lace
	Response Percent	Response Count
First location?	100.0%	28
Additional location, or a comment?	53.6%	15
	answered question	28
	skipped question	0

8. When would you like to take part in the pilot?

	Response Percent	Response Count
Preferably in Q4 2012	35.7%	10
Only in Q4 2012	0.0%	0
Preferably in Q1 2013	10.7%	3
Only in Q1 2013	0.0%	0
Any of the two: no preference	39.3%	11
I am only interested in production service, in Q2 2013	14.3%	4

Any additional restrictions or preferences?

5

answered question	28
skipped question	0

9. If not chosen for the preferred time period, would you still be interested?

	Response Percent	Response Count
Yes	100.0%	24
No	0.0%	0

Other (please specify)

1

24	answered question
4	skipped guestion

10. Multi-service or one-service box? (are you interested in Atlas Anchors only if it will become a RIPE NCC multi-service box, or would also you be satisfied if the box turns out to be only Atlas Anchor?)

	Response Percent	Response Count
I am only interested in "RIPE NCC" box, with Atlas Anchor being one of the services	32.1%	9
I am interested in Atlas Anchors, but would also like to have other services on the same box	57.1%	16
I am only interested in Atlas Anchors	14.3%	4
I am only interested in Atlas Anchors, and would not want to install any other service on the same box	17.9%	5

answered question	28
skipped question	0

Other (please specify)

13

11. Do you prefer to buy the box from SCC or directly from Dell? (more information: https://www.ripe.net/ripe/mail/archives/atlas-anchors-pilot/2012-September/000046.html)

		Response Percent	Response Count
From SCC		64.3%	18
Directly from Dell		21.4%	6
From another supplier that works with Dell		14.3%	4
	Add	ditional comments about supplier?	12

answered question	28
skipped question	0

12. Will you be able to provide Remote Hands support? (We will require some (limited) hands on support at install time. The expectation is that the number of support requests after the initial install will be minimal.)

	Response Percent	Response Count
Yes	28.6%	8
Yes, max within 4 hrs (office hours)	17.9%	5
Yes, max within 1 business day	14.3%	4
Yes, but without any guaranteed response time	39.3%	11
No	0.0%	0
	Other (please specify)	3
	answered question	28
	skipped question	0

13. Which version of the HW specifications do you prefer: (general specs: on the list: https://www.ripe.net/ripe/mail/archives/atlas-anchors-pilot/2012-September/000000.html) Differences: Version A: 3.5" disks, 3 years service contract, price 3,200.00 Euro Version B: 2.5" disks, 4 years service contract, price 3,550.00 Euro

	Response Percent	Response Count
Version A	14.8%	4
Version B	22.2%	6
I can live with any of the two choices	70.4%	19
	Any comment?	6
	answered question	27
	skipped question	1

14. How many switch ports can you provide for the Atlas Anchor? (At a minimum we require 2 ports - service and management (preferably on a separate subnet and separate switch). Additionally, since the device comes with a dual port GE port, a total of 3 Ethernet connections can be used (see also next questions).)

	Response Percent	Response Count
2 ports	25.9%	7
3 ports	74.1%	20
	Other (please specify)	6
	answered question	27
	skipped question	1

15. Do you support Link-Aggregation / Port channel / Link bonding on the service connection?

	Response Percent	Response Count
Yes	66.7%	18
No	25.9%	7
Not Applicable	7.4%	2
	Other (please specify)	5
	answered question	27

answered ques	tion 27
skipped ques	tion 1

16. How many IPv4 addresses can you make available for use on the Atlas Anchor? (The Atlas Anchor will require 2 IPv4 addresses, one for management access, one for services use. If/when additional services will be added in a later phase, we might require an additional IP address for some of the services.)

	Response Percent	Response Count
2 IPv4 addresses	11.1%	3
more than 4 IPv4 addresses	92.6%	25
	Other (please specify)	5
	answered question	27
	skipped question	1

17. Can you connect the management port via a separate switch? Response Response Percent Count 74.1% Yes 20 No 25.9% 7 Other (please specify) 3 answered question 27 skipped question 1

18. Can you provide IPv6 support on the ports available for the Atlas Anchor? (both console and service port)

	Response Percent	Response Count
Yes	100.0%	27
No	0.0%	0

Additional comments about IPv6?

2

4

answered question	27
skipped question	1

19. Are you willing to provide feedback about your experiences with the Atlas Anchors pilot?

	Response Percent	Response Count
Yes	81.5%	22
Yes, and I will respond to the mailing list within the same day of any question posted	40.7%	11
Yes, and I will write a RIPE Labs article about my experiences	14.8%	4
Yes, and I will also add an essay of 100 words in the "essay" text-box	3.7%	1
No	0.0%	0

Essay (please specify how will you provide additional feedback)

answered question 27
skipped question 1

20. Any other comment Response Count 7 answered question 7

skipped question

21

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