



**RIPE NCC**  
RIPE NETWORK COORDINATION CENTRE

# Report from the Managing Director

Hans Petter Holen  
RIPE NCC Managing Director

RIPE NCC General Meeting | 19 May 2021

# Membership in 2020

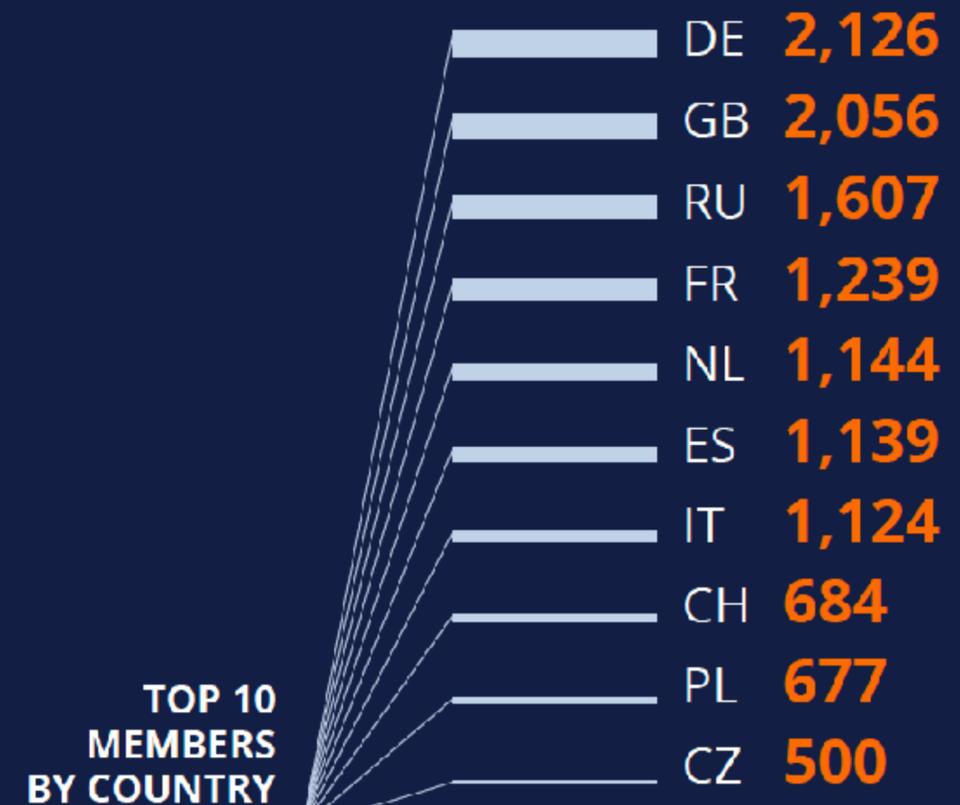


23,569  
Active LIRs

1,295  
New LIRs

19,843  
Active  
Members

112  
Countries



# Key Numbers



## Membership

Declined from 25,125  
to 23,569 LIRs



## Total Income

40.2 M EUR (7%  
higher than budgeted)



## Total Expenditure

29M EUR (16% under  
budget)

# Highlights of the Year



- Transition to remote work
- Virtual engagement took centre stage
  - Two virtual RIPE Meetings and two regional meetings
  - Three roundtable events for governments
  - Eleven RIPE NCC Open House sessions
  - Held 80 webinars with over 2,000 participants, and an Educa event
- RPKI resilience was a focus
- Celebrated 10 years of RIPE Atlas
- Launched RIPE NCC Certified Professionals exams

# Risks and Uncertainties



- The risk assessment is revalidated every year
- Main risks were organisational, legal and HR
- Addressed by
  - Organisational: Development of regulatory playbook
  - Legal: New controls to ensure compliance with EU sanctions and strengthened processes for monitoring of natural persons and Ultimate Beneficiary Owners (UBOs)
  - HR: Changed employee secondary benefits and working on optimisation of processes
- Improvement in Critical Security Control (CSC) scores

## CATEGORIES

Organisational

Financial

Legal

IT

Operational

HR

Registry

Reputational

# Keeping Promises (AP&B 2020)



- Investigate moving technical infrastructure to cost-effective cloud solutions **DONE**
- Move towards active registry data checks **ONGOING**
- Improve stability and resilience of RPKI as one of the five global Trust Anchors **ONGOING**
- Improve user experience across RIPE NCC platforms and applications **ONGOING**
- Develop software probes for RIPE Atlas **DONE**

# Ongoing - Activity Plan & Budget 2021

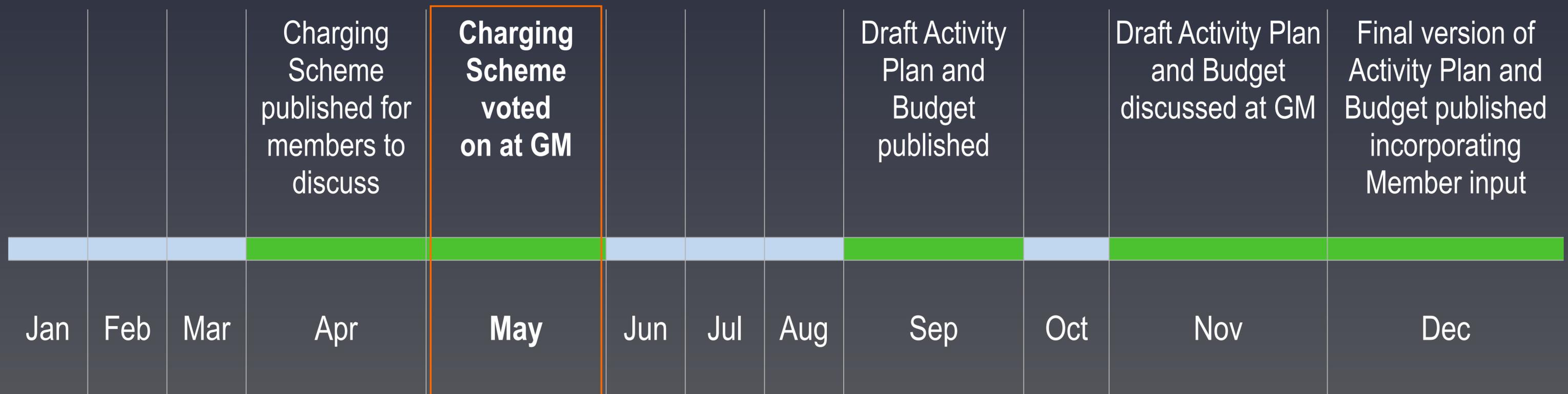


- Proactive registry monitoring
- RPKI resiliency improvements
- Transitioning services to cloud solutions
- Expansion of our AuthDNS service
- Ensuring full compliance with sanctions
- Developing more e-learning content
- Translate selected documents
- ISO27001 certification

# Activity Plan and Budget 2022



- Share your feedback on the draft Activity Plan and Budget
- Work on the 2021-25 strategy will take place in parallel



# Work With Us



- We have several open positions
- We are looking for a Chief Community Officer to lead our community and membership engagement work among other positions

<https://www.ripe.net/about-us/staff/careers-at-the-ripe-ncc>

<h3>User Interface Engineer</h3> <p>As our new User Interface (UI) Engineer you'll be part of our Research and Development team. You'll be involved in developing informational systems for the benefit of the Internet community. Are you eager to learn and share knowledge with a highly collaborative, multinational team? Then the RIPE NC...</p> <p><a href="#">More info</a></p>	<h3>Senior HR Administrator</h3> <p>We are looking for a Senior HR Administrator to strengthen our HR team. In this role you'll be executing the HR administration and payroll in line with our policies, procedures and Dutch legislation. You are the first point of contact with regards to HR administration, HR systems and payroll-relate...</p> <p><a href="#">More info</a></p>
<h3>Chief Community Officer</h3> <p>Do you want to work at the heart of the Internet and use your senior leadership experience for coaching and inspiring our colleagues working in the areas of Membership Engagement, Community Development, Public Authority Engagement, Internet Governance, Training and E-learning Services, and Certifie...</p> <p><a href="#">More info</a></p>	<h3>Legal Counsel</h3> <p>As Legal Counsel at the RIPE NCC you'll be analysing and providing legal advice about unique topics of the Internet infrastructure and governance. With your experience and dedication, you can easily connect and communicate with internal and external stakeholders and provide legal support. You are a...</p> <p><a href="#">More info</a></p>
<h3>Registry Services Manager</h3> <p>In this role you will lead an international and experienced Registry Services team in a unique, not-for-profit organisation that has a significant impact on the Internet. If you have a coaching leadership style, strong interpersonal skills and experience with leading an operations customer service ...</p> <p><a href="#">More info</a></p>	<h3>Software Engineer</h3> <p>Would you like to develop software in a unique, not-for-profit organisation that has a significant impact on the core of the Internet services? We bring together more than 150 people from 38 countries in our modern, vibrant office. So, do you want to become part of the RIPE NCC and are you a full-s...</p> <p><a href="#">More info</a></p>



**Thank you Gwen**



# Questions



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