



**RIPE
NCC**

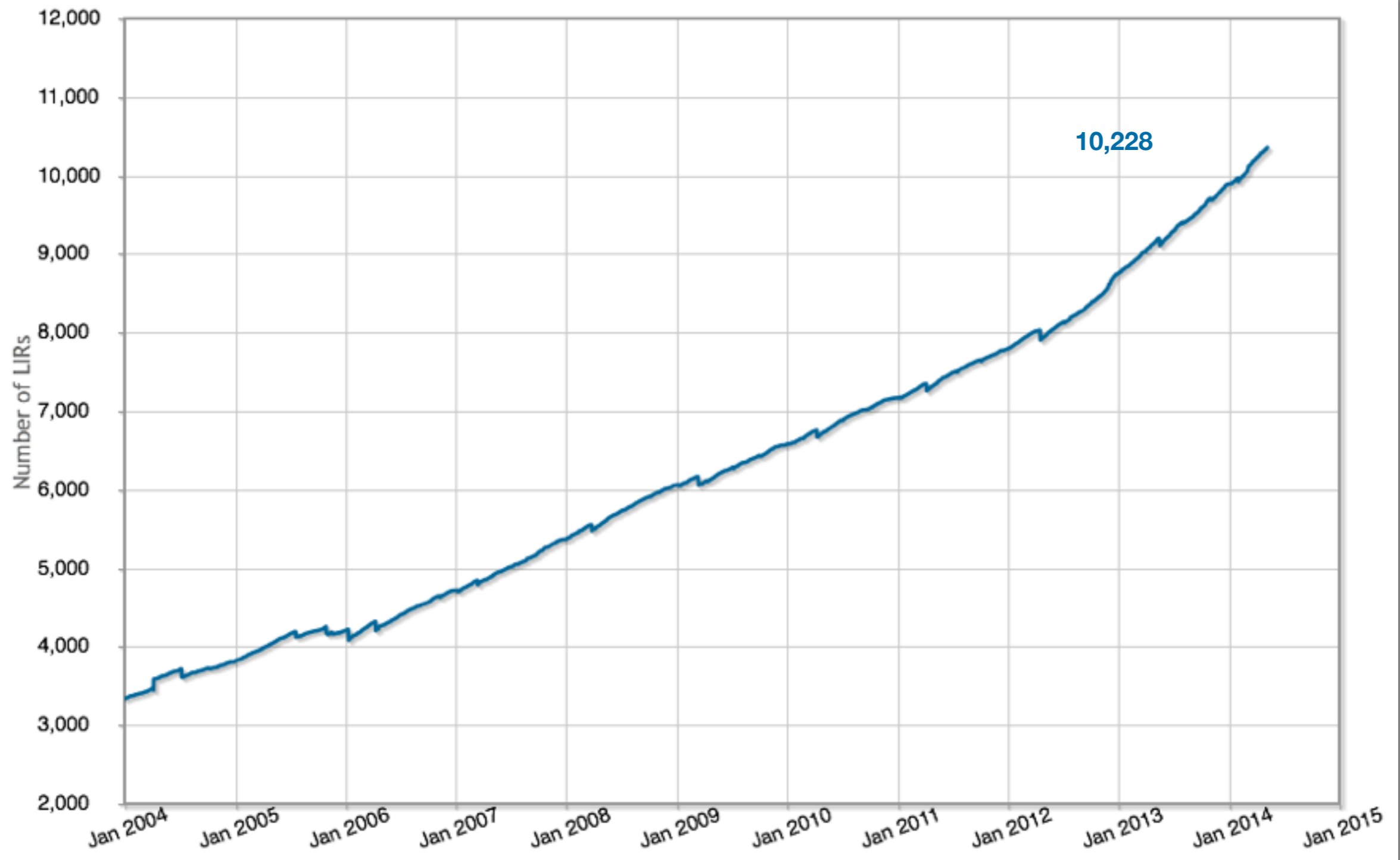
RIPE NCC Update

RIPE NCC Services Working Group

14 May 2014

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Over 10,000 RIPE NCC Members



- Operational Highlights (end 2013):
 - Strong growth: 1,139 additional members in 2013
 - 1,896 /22 IPv4 allocations & 1,724 IPv6 allocations
 - IPv6 allocation take up is > 66% of membership
 - 6,400 PI contractual relations processed (2007-01)
 - 20% of our members have their resources certified
 - Almost 5,000 active RIPE Atlas probes
 - 1 Million RIPEstat users (up from 122,000 in 2012)

- Financial Overview:
 - Operational expenses were 3% lower than budget
 - Staff numbers are steady (3% lower than budget)
 - Reserves level remains at around one year's operational expenses
 - Cost per member still falling (6% lower than 2012)

- Continually striving to keep the organisation:
 - Useful to our members
 - Stable, Secure and Resilient
- Database:
Improved documentation and release processes
- Assisted Registry Check (ARC) initiated
- Replacing and improving internal systems
- Resiliency project initiated (site in Sweden)
- Corporate governance documents in check

- 2007-01: 32K contacted so far, now going for the hard cases (~1,800)
- Regional outreach is exceeding expectations
- Engagement and transparency remain priorities
- Training: 2,347 participants attended 115 courses in 31 different countries
- Resource Certification for PI End User Space
- Live Chat extended to more departments
- IPv4 and IPv6 Analyser
- Two-Step Verification for RIPE NCC Access

- The RIPE NCC website
- RIPE Atlas: Contain costs, increase third party funding, increase number of active probes
- Resource transfer processes
- Delivering the statistics you want

- IPv6 Analyser at IPv6 WG - Thurs, 09:00
- Open discussion on IANA oversight transition at Cooperation WG - Thurs, 11:00
- Updates on NETmundial, IGF developments - Thurs, 14:00
- RPKI for PI End User space - Thurs, 14:00
- RIPE Database Update - Thurs, 14:00
- RIPE Atlas and RIPEstat updates - Thurs, 16:00
- Abuse-c in the RIPE Database - Thurs, 16:00
- NRO statistics - Fri, 09:00

- Survey participants generally happy with our services and presence. However...
- We identified and published 48 areas of improvement: <http://www.ripe.net/survey2013>
- I made these a priority for my Senior Management Team
- Plans are in place to ensure that all of these are addressed

- Action Point overview:
 - Regional outreach
 - Languages
 - Contacting and interacting with the RIPE NCC
 - Voting procedures
 - Academic engagement
 - Preserving our bottom-up, open and inclusive process
 - LIR Portal
 - E-learning

- High-level status overview of these points presented to the Executive Board
- Most are well on the way to being accomplished by the end of 2014
- There will be a full report published towards the end of this year
 - RIPE NCC will continue to report on further progress

- A solid registry is crucial
 - Robust processes are essential
 - Ensuring accuracy is more important than ever
- Our membership continues to evolve
 - The organisation must continue to embrace new members and provide them with services they need
 - Engaging with them is a must, especially at a regional level
- Need to find a balance between diligence and being perceived as being too cautious

- Increase in both the size and diversity of membership
 - > It's appropriate to also increase size of the Executive Board (from 5 to 7 members)
- Pleased to see so many candidates from all areas of our service region
- Great diversity: backgrounds, experience, nationalities, spoken languages and genders

- More than 1,000 registered votes from 60 countries (just 300 votes at the last election)
- This is your opportunity to influence the direction of the organisation
- Your vote counts — use it!
- Your elected Executive Board will guide the RIPE NCC moving forward
- Looking forward to your guidance!

