

### **Update from the RIPE NCC**





## **Customer Services**

- Support activities
  - Member services
    - New LIR, Billing, administrative support to LIRs
  - Extending Coordination services
    - RIPE Database, DNS User Support
    - DNSMON administrative support
    - Legal requests and abuse complaints coordination
- More than 12.000 tickets handled in 2008, so far
- Stable response time (one working day)



## **Customer Services - Statistics**

- Steady growth in membership vs. first line queries (added services in August '07)
- Seasonal influences





## **Registration Services - Statistics**

#### • Significant increase in v6 requests





### **Registration Services**

- Focus on the complete life cycle of Internet number resources
- Running stably, with high ticket load
- Continued reclamation project
  - First phase: allocated but unused space from Local Internet Registries within the RIPE NCC region listed as "pending closure"
  - Number of IPs reclaimed so far = 2,746,368 IPs (/11, /13, /16, /17, /18, /19, /21)
- Preparing for implementation of
  - 2007-01 PI proposal
  - Certification





### **32-bit AS Numbers**

#### Global policy on 32-bit ASN deployment schedule:

- 1 Jan 2008: 16-bit default, 32-bit on request
- 1 Jan 2009: 32-bit default, 16-bit on request
- 1 Jan 2010: Only 32-bit AS Numbers

Note: 16-bit AS Numbers will not be deprecated This schedule applies to the assignment of new ASNs



## **Policy Development**

- Dealing with 14 policy proposals
- 25 slides in policy update presentation...



## **Training in 2008**

- 70 courses in 37 countries
  - 45 Local Internet Registry courses
  - 16 Routing Registry courses
  - 9 DNS for LIRs courses

Upcoming destinations: Latvia, United Kingdom, Germany, Iran, Serbia, Montenegro, Turkey, Netherlands



#### We've been around





## **A Frequent Question**

"What are you doing in IPv6 Training?"

"What are you doing?"

- Obvious need / expectations for some activities in this area.
- What should RIPE NCC be doing?
  - IPv6 Resource Repository?
  - Regional training?



## **Business Applications**

- Deployed final release of the New LIR application and supporting backend tools
- Deployed improved major Financial modules based on the newly developed Customer DB
- Certification
- Next year plans:
  - Certification
  - LIR Portal
  - Meeting Software
  - Improvements for RS



## **Database Actions & Achievements**

- AP 54.3: MNT-BY on Domain objects released 10th of October
- Coming in November/December:
  - AP 54.3 MNT-BY on Person/Role objects
  - AP 54.6 Clean up unreferenced objects from RIPE DB
  - AP 54.7 'rev-srv:' attribute deprecation
  - New whois.ripe.net cluster
- 99,999% availability for all major services:
  - Whois queries
  - Sync- and Mail-updates



#### **Statistics: Whois Queries**



## www.ripe.net/projects/dbconstat for more



### Whois usage by country



# May 2008 September 2008



## K-root

- Operations are stable with 17 instances
- Currently peaks of 20,000 q/s
- 7 instances provide service over IPv6





## **Secondary Service for ccTLDs**

- Overview
  - RIPE NCC provides this service for several ccTLDs on a best-effort basis, free of charge
  - Potential competition with RIPE NCC members
- Future plans
  - We are phasing out this service for large and developed ccTLDs
  - LT, RO, IE, HK and SK being phased out in this iteration
  - We will continue with this process for as long as we feel it is necessary



#### **ENUM**

- ENUM operations are stable
- No new delegations since RIPE 56
- DNSSEC available for e164.arpa since March 2008
- DNSMON now available for delegations in e164.arpa



## **Information Services**

- Brand new alarms framework
  - RIS: MyASN totally replaced
  - DNSMON: Alarms now possible
- New 'single sign on'
  - One logon for all RIPE NCC Information Services
- TTM
  - More new functionality added to adhoc tests
  - New probe in Brisbane, partnership with APNIC
- Hostcount dual running phase ended
  - New website <a href="http://www.ripe.net/is/hostcount">http://www.ripe.net/is/hostcount</a>



#### **Membership & Regional Outreach**

- RIPE NCC Regional Meetings 2008
  - Salmiya, Kuwait, 15-17 April
  - Moscow, Russia, 23-24 September
- Membership Survey
  - Started 2 weeks ago
  - 275 responses within first week
  - http://www.ripe.net/membership/survey/



## **PR / Outreach**

- Hired PR agency
  - Racepoint / London
- Campaigns on IPv6 uptake and ASN32
  - Releases and sustained briefings
- Support for events
  - OECD, Seoul
  - ITU Telecom Africa, Cairo, with AfriNIC
  - ITU Telecom Asia, Bangkok, with APNIC
- Developing Branding for Information Services



#### **Governments & "Enhanced Cooperation"**

- RIPE Cooperation Working Group
  - Resulting from Enhanced Cooperation Task Force
  - Co-chaired by Maria Häll / Martin Boyle
- External Relations
  - Activities targeted towards and with governments
  - Continued Cooperation with the OECD
  - ITAC proposal November, to be discussed in WP ICCP (Working Party on Information, Computer and Communication Policy ③)
- RIPE NCC Roundtable for Governments and Regulators
  - 29 September, Amsterdam
- Internet Governance Forum (IGF)
  - Preparations for the next IGF to be held in December 2008



## **Preparing for the Future**

- Strategy Workshops with Executive Board
  - Preparing scenarios
    - For the development of the RIPE NCC
    - For preparedness of possible and likely changes in environment
  - To ensure stable development during interesting times
- Identified three main areas of attention
  - Role of the RIPE NCC: Community Building, Outreach, PR
  - Trusted Source of Data: Hardening Registry, Reporting Tools
  - Number Resource Lifecycle Management: Allocation, Auditing, Reclamation, Certification



## **Resource Certification**

- Goal: Enhanced, more robust registry function
- Association between Internet number resources and the holders of these resources
- Designing an easy to use web-application
  - Supported by Certification Task Force
- Beta demonstration at RIPE57 in Dubai.
- Please join the testing group!

### **The RIPE NCC Certification Portal**



RIPE

NCC



## From the last (General) Meeting

- PI Space Holder Agreement with RIPE NCC
- Charging Scheme including PI Holdings
- RIPE NCC Supporter Contract
- Change of Articles of Association



