

# Draft Activity Plan and Budget 2022

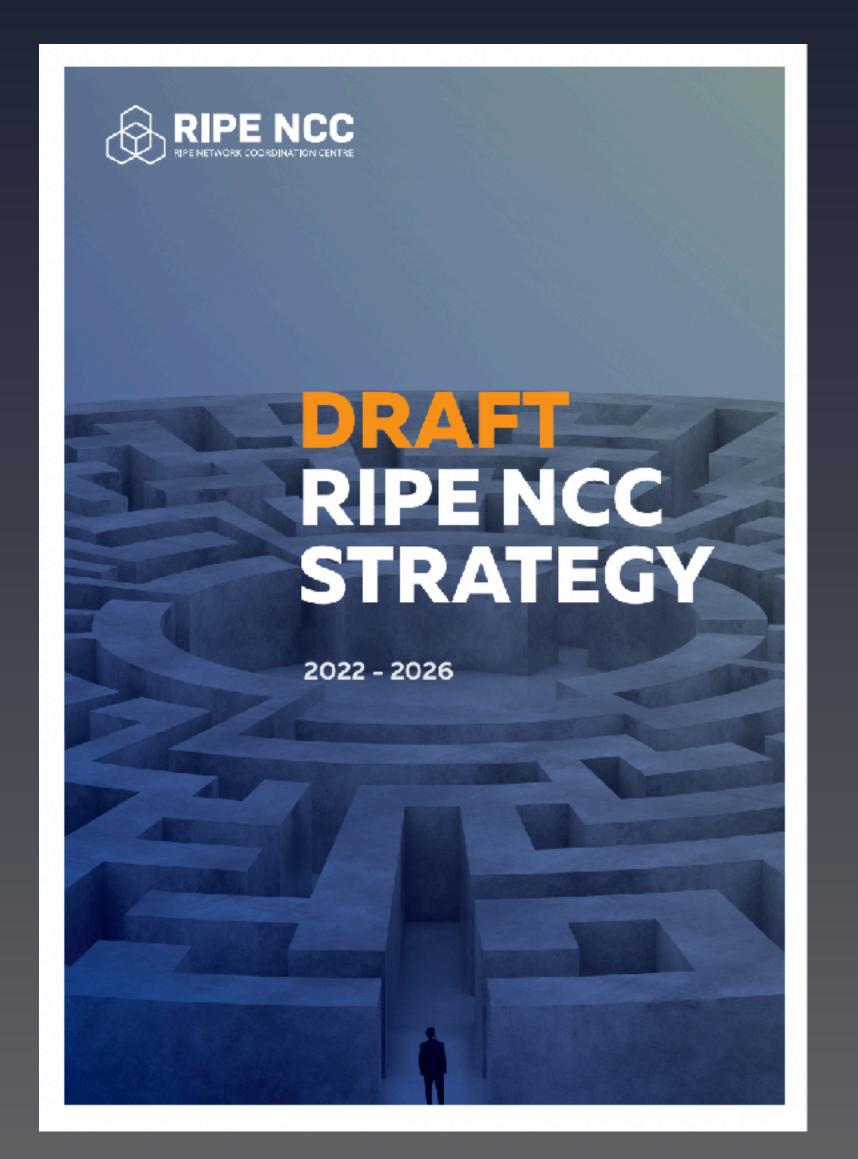
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Managing Director
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RIPE NCC General Meeting I 24 November 2021

### Strategic Focus 2022-2026



- Accompanying this year's Activity Plan is a separate five-year strategy document
- Not all aspects of this strategy will be prominent in every Activity Plan
- Planning for each year will be informed by the wider strategy and will contribute to it
  - https://www.ripe.net/draft-strategy-2022-2026



# Activity Plan and Budget 2022

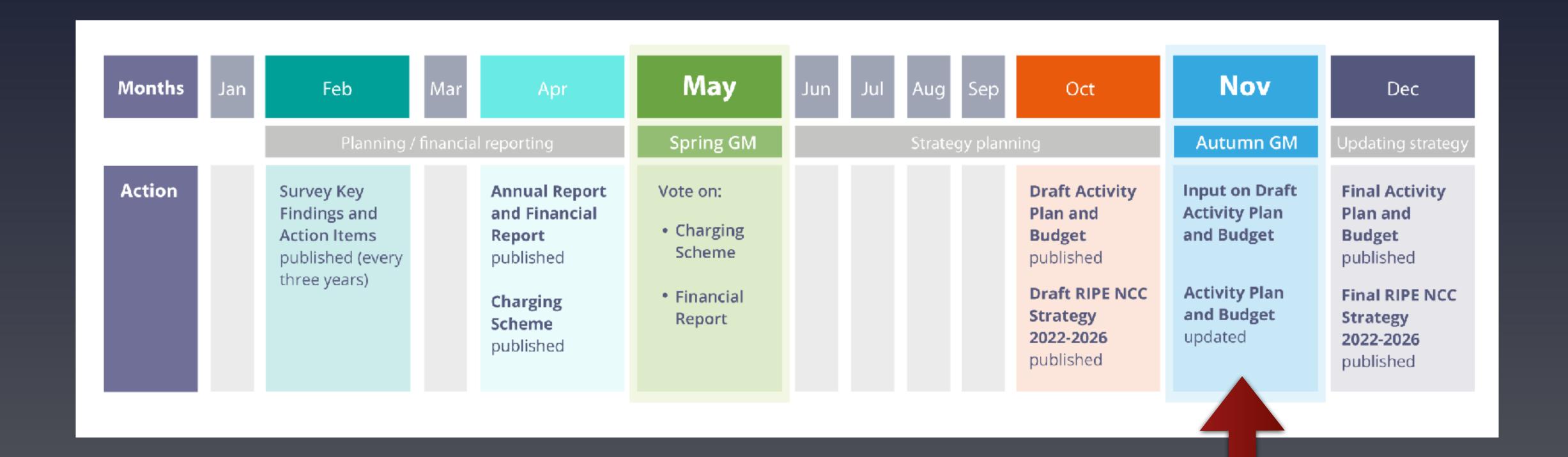


- Sets out our plans for the year ahead:
  - Financial figures, costs and statistics for each activity
- One of the clearest way for members to learn about our plans and influence the direction we take next year
- A key part of maintaining accountability and transparency
  - https://www.ripe.net/draft-activity-plan-budget-2022



## This Year's Planning Cycle





You are here

### Strategic Focus Points 2022



- Maintaining an accurate Registry
- Strengthening our RPKI and RIPE Database infrastructure
- Security, risk management and compliance
- Effective engagement and outreach
- Supporting the RIR system and the wider Internet governance ecosystem
- An effective and sustainable organisation

# Structure of the Activity Plan



The plan is divided into the following areas:

- The Registry
- Information Services
- External Engagement and Community
- Maintaining a Strong Organisation



# Key Activities in 2022



FTEs: 68.7 (+15%) OPEX: 9,000 (+6%) CAPEX -



- Significant Budget Changes (OPEX):
  - RPKI increasing by 97%
  - Registration of IP addresses decreasing by 33%
- Sharp increase in the number of transfers in the last year
- Increasing staff levels with 9 FTEs:
  - Two new staff members in the Registry
  - Two consultants become four FTEs in the LIR Portal team
  - Three new staff members in RPKI
- Looking at ways to improve efficiency and response times



- RPKI: one of our key focus areas, with an increased budget of EUR
   1 million:
  - Upgrade our Hardware Security Modules which hold members' keys
  - Scale up our repositories to improve availability and strengthen our core infrastructure
  - Publish a transparent SOC 3 report of findings after SOC 2 audit framework
- Continue to automate member checks against EU sanctions list to improve wait times



- Define external auditing and control framework based on international standards (e.g. ISO / COSO)
- Roll out monitoring for changes in members' legal structure
- LIR Portal: Ticketing system improvements have started and will continue into 2022
- RIPE Database: Improvements to the search UI and on nextgeneration NRTM
  - May need to implement changes as a result of the RIPE Database Requirements Task Force

# Registry Budget



	FTEs	OPEX KEUR	CAPEX KEUR	FTE % Increase	OPEX % Increase	CAPEX % Increase
The Registry	68.7	9,000	-	15%	6%	-
Registration of IP Addresses and ASNs	3.0	350	<u>-</u>	<u>-</u>	-33%	-
Processing Registry Updates	16.7	2,000	_	4%	6%	-
Membership Administration	8.0	800	_	_	-13%	-
Registry Accuracy and Investigations	13.0	1,700	-	8%	2%	-
LIR Portal	15.0	1,650	_	36%	-10%	-
RPKI	9.0	1,900	_	50%	97%	-
RIPE Database	4.0	600	_	_	-9%	-



# Information Services

FTEs: 43 (+8%) OPEX: 7,200 (+3%) CAPEX 900 (+5%)

### Information Services



- Significant Budget Changes (OPEX):
  - RIPE Atlas increases by 32%
  - Research decreases by 48%
- Three new FTEs:
  - IT / RIPEstat / Atlas
- DNS and K-Root: We are now offering Hosted Authoritative DNS to the wider community:
  - New service for members to apply for hosting is live
  - Increasing capacity of current sites

#### Information Services



#### • RIPE Atlas:

- Call to sponsor hardware probes and improved sponsorship package
- Atlas UI work should pick up speed again as we hire more staff
- Work continues on user-friendly dashboards and APIs
- RIPEstat: We will develop more automatic service monitoring
  - Make further improvements to the new UI
  - Continue reworking BGPlay

### Information Services



- RIS: Migrating RIS data processing jobs to newer systems
  - RIS peering strategy to improve data collection
- Research: Continue to translate and develop our country and region Internet reports
  - Continue to collaborate with industry partners, operators and research institutions to provide a better understanding of Internet behaviour
- IT Support: Aim to complete work on migrating our automation system to Salt
  - Continue our work on email infrastructure

# **Budget Information Services**



	FTEs	OPEX KEUR	CAPEX KEUR	FTE % Increase	OPEX % Increase	CAPEX % Increase
Information Services	43.0	7,200	900	8%	3%	5%
DNS and K-Root	4.0	650	150	-37%	-25%	-
RIPE Atlas	8.0	1,100	50	27%	32%	-62%
RIPEstat	8.0	900	50	67%	22%	-71%
RIS	5.0	600	250	-12%	-26%	94%
Research	4.0	450	-	-	-48%	-
IT Support	14.0	3,500	400	9%	21%	45%



# **External Engagement**and Community

FTEs: 41 (+3%) OPEX: 9,000 (+6%) CAPEX: -

# External Engagement and Community &



Activities now aligned by purpose rather than individual activity type for better workflow and clearer reporting lines

#### Community Building and Member Engagement:

- Exploring hybrid virtual/physical RIPE Meetings following successes with virtual events
- Continue translations of key information
- Begin use of our new media room (which was postponed due to COVID-19)
- Investigate other forms of member engagement such as web forums

# External Engagement and Community &



#### Community Learning and Development:

- Expected return to in-person training with safety measures in place
- Virtual training through webinars and RIPE NCC Academy are an important part of our programme
- Increasing promotion of our Certified Professionals programme

#### **Community Coordination and Collaboration:**

- Focusing on a greater number of targeted national events
- Responding to public consultations and other opportunities to provide information and expertise to policymakers
- Increasing efforts to share the technical community's perspective

## External Engagement & Community Budget



	FTEs	OPEX KEUR	CAPEX KEUR	FTE % Increase	OPEX % Increase	CAPEX % Increase
External Engagement and Community	41.0	9,000	_	3%	6%	-
Community Building and Member Engagement	20.0	5,000	-	10%	8%	-
Community Learning and Development	16.0	2,600	-	7%	7%	-
Community Coordination and Collaboration	5.0	1,400	_	-26%	-4%	_



# Maintaining a Strong Organisation

FTEs: 34 (+14%) OPEX: 9,000 (+12%) CAPEX: 250 (+15%)

# Maintaining a Strong Organisation



- Significant Budget Changes (OPEX):
  - HR increases by 44%
  - Information, Security and Compliance increases by 51%
- New FTEs 4
  - Information Security and Compliance two new FTEs, moves from five to seven
  - Two were not in the budget for 2021
- Facilities: In light of COVID-19, we will be supporting a hybrid way of working
- The office space will be used to meet and collaborate with working from home remaining the norm
- HR: Launching a leadership and talent development programme
- Investigating the possibility of working from locations outside the Netherlands to support our diverse staff

# Maintaining a Strong Organisation



#### Legal:

- Ensure that our procedures and framework remain up-to-date, in line with developments relating to GDPR and other applicable privacyrelated laws and regulations
- Update our service agreements in line with our review of e-signatures
- Follow regulatory and Internet governance matters

#### Sanctions:

 We continue to seek a long term solution for sanctions that minimises the potential impact on our members

# Budget Organisational Support



	FTEs	OPEX KEUR	CAPEX KEUR	FTE % Increase	OPEX % Increase	CAPEX % Increase
Maintaining a Strong Organisation	34.1	9,000	250	14%	12%	15%
Facilities	3.8	2,150	250	-37%	-10%	-
HR	4.4	1,000	-	26%	44%	-
Legal	5.0	900	-	-	17%	-
Finance	8.0	1,400	-	14%	-5%	-
Information Security, Risk and Compliance	7.0	1,800	-	40%	51%	-100%
Office of the Managing Director	4.9	1,500	-	40%	-	-
RIPE Chair	1.0	250	-	100%	100%	_



Budget

# Summary of Budget



- 6% increase overall compared to 2021 (33,557 kEUR -> 35,450 kEUR)
- 10% increase in FTEs (170 -> 187)
- 22,500 LIRS expected at the start of 2022
- Cost per LIR expected to be EUR 1,576 (8% increase)
- Membership fee will remain at EUR 1,400 for 2022
- Reduction of sign-up fee from EUR 2,000 to EUR 1,000 (1.2 million less income)
- Overall 2,966 kEUR less income compared to 2021
- Estimated surplus of 400 kEUR (including Financial Result)

## Overview of Costs per Activity



	FTEs	OPEX KEUR	CAPEX KEUR	FTE % Increase	OPEX % Increase	CAPEX % Increase
The Registry	68.7	9,000	-	15%	6%	-
Information Services	43.0	7,200	900	8%	3%	5%
External Engagement and Community	41.0	9,000	-	3%	6%	-
Maintaining a Strong Organisation	34.1	9,000	250	14%	12%	15%
RIPE NCC	186.8	34,200	1,150	10%	7%	7%

# Overview of Budget Income



	B2022	B2021	% Increase
Member Fees	33,700	35,626	-5%
Sign-up Fees	1,200	2,400	-50%
RIPE Meeting	250	235	6%
Sponsorship	250	255	-2%
Certified Professionals	150	0	New
Other Income	50	50	0%
Total	35,600	38.566	-8%



# Questions



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