

Arbitration Case #7

Date: 2010

Summary

LIR H were closed as a following non-payment of an invoice and three reminders. LIR H contested the sign-up fee of 2,000 EUR to re-open the LIR. The case was sent to arbitration.

Details of Case

Following an unpaid invoice, three monthly reminders and additional emails sent to the billing contacts, LIR H was closed as specified in the RIPE NCC Billing Procedure. LIR H claimed that the correct email address for their billing contact had changed and that this meant that some of the emails were lost. LIR H also claimed that their bank made a mistake which delayed a payment they had authorised in January 2010 until April 2010.

The RIPE NCC did not receive payment for the outstanding invoice until three weeks after they had closed LIR H and started reclamation activities.

Arbitration Ruling

The Arbiter ruled that the RIPE NCC Billing Procedure has been correctly adhered to and implemented. All evidence suggested that LIR H was in payment default for reasons which do not appear to be due to any incorrect behaviour or omission on the part of the RIPE NCC.

The Arbiter ruled that LIR H be required to pay the outstanding 2,000 EUR sign-up fee.