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### Draft Activity Plan and Budget 2015

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## **Activity Plan and Budget Document**

- Further improvement from Activity Plan & Budget 2014
  - Continued transparency
  - Data and information on services
  - Reordering and alignment of activities
  - Clean-up of superfluous information
- Continuing actions from RIPE NCC Survey 2013



## **Focus Points in Activity Plan 2015**

- Maintaining a strong registry
- Effective outreach and external relations
- Consolidating and improving the current service offering
- Refining internal processes to provide further efficiency

# **Clarification on Figures in the Document**

#### • FTEs

- This is the total time staff spends on an activity, rather than the staff being dedicated to an activity.
- OPEX Operational expenses in kEUR
  - Direct expenses and personnel expenses (FTEs) that are allocated to this activity.
  - All activities also contain sub-activities.
- CAPEX Capital expenses in kEUR
  - Capital expenses are all investments or personnel costs that are taken as an asset.



- Ongoing
  - Increased complexity in tickets e.g. transfers
  - Increased due diligence (hijacking and fraud cases)
  - Regular tickets IPv4 /22; IPv6; AS Numbers
  - Assisted Registry Checks
- New Activity
  - Historical & Legacy resource registration

	FTEs	OPEX	CAPEX
Registry Maintenance	31	3.071	30



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- Ongoing
  - RIPE Database (further improve documentation)
  - Certification (RPKI)
- Expanding
  - LIR Portal total overhaul in 2015

	FTEs	OPEX	CAPEX
RIPE Database	7	692	150
Certification (RPKI)	3	307	-
LIR Portal	1	231	-



### Ongoing

- One-stop shop for data at the RIPE NCC
- Incorporate more data sets
- Improve data visualisation

	FTEs	OPEX	CAPEX
RIPEstat	6	641	8



- Decreasing (-223 kEUR)
  - More efficient running of platform
  - Expand the RIPE Atlas infrastructure to handle growth
  - No planned RIPE NCC probe purchases in 2015
  - Engage more external funding

	FTEs	OPEX	CAPEX
RIPE Atlas	10	1.072	372

- Expanding (+113 kEUR)
  - Further RIPE NCC Academy and Webinars
  - Increase number of specialised trainings, including for IPv6 and routing security

	FTEs	OPEX	CAPEX
Training Services	8	1.019	-



- Expanding (+115 kEUR)
  - Customer Services
    - Increase in number of tickets
    - Workload around existing members and New LIRs
    - Reallocation of activities from Registry maintenance
  - Includes RIPE DB Proxy and NRTM

	FTEs	OPEX	CAPEX
Other Services	5	397	-



- Expanding (+50 kEUR)
  - Lifecycle replacement of global K-root nodes
  - Implement updated secondary DNS services policy

	FTEs	OPEX	CAPEX
DNS Operations	3	413	128



- Expanding (+324 kEUR)
  - Local staff in the regions: 2 in Moscow and 2 in Dubai
  - ENOG, MENOG and RIPE NCC Regional Meetings
  - Focus group meetings to provide input for the membership survey 2016

	FTEs	OPEX	CAPEX
Member Outreach	4	1.267	-

### Ongoing

-[Expanding] IPv6 support - dedicated in house staff allocation in 2015

	FTEs	OPEX	CAPEX
RIPE Labs	2	247	_
Data Analysis & Scientific Support	2	313	6
External Relations	9	1.552	-
RIPE Meetings	6	1.414	87
RIPE Policy Support	2	234	-
IPv6 Support	2	161	_
ICANN/RIR/NRO/IETF	3	1.030	_



# **Internal Activities in 2015**

## Ongoing

- IT includes Helpdesk, System admin, Network, Co-lo (including the resiliency node set up), Storage, 24/7
- In 2015, new office space in Amsterdam CAPEX
- HR & Mgt includes education, recruitment, secretarial support, HR policy, management costs

	FTEs	OPEX	CAPEX
IT	11	1.912	768
Facilities (Rent, Utilities)	4	1.156	500
HR & Management	7	2.118	23
Finance & Admin	6	823	-
Specialist Support	2	237	-
Organisational Activities	2	350	-



# Summary

- 2015 Activity plan and Budget —> "Ongoing"
- No increase in staff
- Neutral budget compared to Budget 2014
- Membership growth of approximately 10%
- Maintaining focus on Registry
- Improving quality and usefulness of services
- Enhancing external engagement throughout the regions



	<b>B 2015</b>	<b>B 2014</b>	
Revenue (in million EUR)	23,0	21,9	+5%
Expenses (in million EUR)	22,1	21,9	+1%
Surplus (in million EUR)	1,3	0,5	+160%
Capital expense (in million EUR)	2,2	1,8	21%
No. of members	12.300	10.860	+13%
Average expense per member (in €)	1.793	2.018	-11%
Capital / expense ratio in %	108%	105%	+3%



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#### **LET'S DISCUSS**



