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## Membership Services...

- New member of the management team: Andrew de la Haye
- Responsible for Membership Services
  - RS, CS, Business Applications
- Business Continuity Plan
  - Grew out of Emergency Plan
  - To benefit members after catastrophic event
  - Aims for fastest possible service recovery
  - Draft is ready, to be finalised during May





- We have a new RS Manager
  - Flor de Maria Paredes Mattos
  - Since April
- 32 bit ASN

RIPE

NCC

- 14 allocations by the RIPE NCC
  - Others:
    - 6 APNIC
    - 5 ARIN
    - 1 LACNIC
- First ones showing up on the net, too
- Preparing for audit of Registration Services later this year



# **New: Customer Services**

- Headed by Gregg Stephenson
- Consistent point of contact
- Fully staffed and busy

RIPE

NCC

- First line support for other groups
- Establishing service levels with other groups in-house



- All processes are stable and controlled & to past standards (Jan – March)
  - Billing Tickets 1860
  - New LIR Tickets 1791
  - RIPE DBM Tickets 9836
  - NCC Tickets 489



## Training

- New module launched
  - Using PGP Keys and X509 Certificates in MNTNER Objects
- About ready
  - DNS for LIRs
  - The RIPE Policy Development Process
- Maintenance
  - Updates to the existing DB modules



- "Funky coloured t-shirts" (Rumy)
  - Funky adj, modern or stylish in an unconventional way...



### Membership & Regional Outreach

- **RIPE NCC Regional Meetings** 
  - Moscow, Russia, 18/19 September 2006
  - Manama, Bahrain, 14/15 November 2006
  - Moscow, Russia, October 2007
  - Middle East, November 2007
- Membership Survey
  - It's that time again...
- MENOG 1
  - 3-5 April 2007, Bahrain
  - Organisationally supported by RIPE NCC
  - 83 attendees from 15 countries
  - MENOG 2 planned November adjacent to Regional Meeting

#### **RIPE** Governments & "Enhanced Cooperation"

- Roundtable for Governments & Regulators
  - February

Good timing re rootserver DDOS and IPv4 countdown proposal Very well attended

- Another Roundtable planned for 17 September
- Governments meet the RIPE Community Monday afternoon @ RIPE Meetings Would like to see more governmental participation
- ITU Study Group 2
- External Relations Group being staffed
  - Stakeholder analysis
  - PR activities targeted towards governments
- IGF Rio
- UN ECOSOC accreditation (consultative status)
  - Decision next week (after waiting for a year)





- K root maintenance
  - OS upgrade
- Infrastructure upgrades
  - Servers moved
  - Machines upgraded
- Secondary service for ccTLDs
  - Being phased out for major ccTLDs
  - Aiming at Q IV



## **RIPE Database**

- New Face: Jos Boumans heading group
- RIPE DB Documentation updated with current features & implementations
  - Updated 'Getting Started' and 'Query Reference'
  - Created 'Update Reference' (draft)
- Fully implemented native IPv6 support in whois-servers
  - Interim proxy solution is now deprecated
- RIPE DB fully supports ASN32
  - 10 object types and 41 attribute types affected
- Crypt-pw authentication deprecation completed
  - Crypt-pw to md5 webform still available for late switchers





#### Info Services

- Bundled by Mark Dranse
- RIS, TTM, DNSMON, ...
  - Support for operator community
    More user friendly, ready-to-use products
  - Data sets to support External Relations
- See Mark's talk on the future of TTM (Thursday afternoon), <see rosie.ripe.net>





## Data Protection TF

- Met here on Monday
- Legal framework to comply with Data Protection Laws
- Taking stock of policy implications
- see Jochem's presentation (Friday morning)
  - <see rosie.ripe.net>



## Thoughts about the Future



- Mid term strategy
  - 2010++
- Looking at big picture...
- ... and obvious factors for RIRs
  - Like IPv4 exhaustion
  - Network security
  - Certification
  - Post-WSIS community
- Joint meeting with Executive Board
- Results to be reflected in Activity Plan 2008



## **Corporate Governance**

#### **RIPE NCC General Meeting**

- Approval of Financial Report
- Discharge of Executive Board
- Adoption of revised Articles of Association
- Election Fun!
  - Terms of Nigel and Janos expire





#### **Questions & Answers**

14